

A web-based application that promotes patient-centric approach, fulfills concept of consolidated care and improves staff efficiency and patient well-being.

Patient Profiling analyzes all available member health information to help assign patients to the most appropriate health care model, considering their condition and lifestyle. Available care models include self-management and provider-enabled management.

Disease Group Management offers a number of specialized treatment programs for people with chronic illnesses. These programs are designed to help patients function at the highest level possible and remain in control of their health.

Complex Care Management helps to assign and execute personalized care plans for high-risk patients with serious medical conditions and/or life hardships.

Coordination of Care allows for the effective handling of patients across clinicians and providers. Interdisciplinary team helps ensure that patients' needs and preferences for care are understood and shared between providers, patients, and families. Patient education and care tutorials are used to provide a better understanding of medical conditions and patients' staying with the program.

q.Care helps physicians to anticipate the health care needs of their patients and provide the appropriate preventive care. Through member profiling and disease stratification, q.Care helps to effectively allocate available resources, formulate and execute individualized care plans and successfully manage high risk members.

The screenshot displays the 'Complex Case Management' interface. The top navigation bar includes 'Home', 'Complex Case Mgmt', 'Disease Mgmt', 'Self Mgmt', 'Reports', 'References', and 'HDS'. The main section is titled 'Complex Case Management Complexity Profiling (Member Assessment)'. It features a form for entering patient details such as Last Name (Smith), First Name (Mary), Age (48), Sex (F), and Insurance (Health Net). Below the form are radio buttons for 'Residence' (SNF, B&C, Assisted Living, Private Home) and 'Age' (<65, 65-85, >85). A dropdown menu shows 'Number of Critical Events(Hospitalizations / ER visits) in last Six (6) months' set to 0.

Below the form is a 'Major Organ Systems Dysfunction' section with a 'Total Organs Failing' dropdown set to 0. A 'Pharmacologic Profile' section shows 'Total Number of Meds' with a dropdown arrow.

Overlaid on the bottom right is a 'Complex Case Management Patient Complexity Profile Report & Trend - Member List' table. The table has columns for Member ID, Name, Age, and five Evaluation Score columns (1st to 5th). The categories are set to 'All'.

| Member ID | Name | Age | Evaluation Score 1st | Evaluation Score 2nd | Evaluation Score 3rd | Evaluation Score 4th | Evaluation Score 5th |
|--------------|------------------|-----|----------------------|----------------------|----------------------|----------------------|----------------------|
| 388388388388 | Reyes, Alvaro | 68 | 14 | 0 | 0 | 0 | 0 |
| 533533333333 | Porillo, Maria | 70 | 13 | 13 | 13 | 13 | 0 |
| 229229229229 | Otto, Gary | 71 | 17 | 0 | 0 | 0 | 0 |
| 144144144144 | Cameron, Bernice | 78 | 13 | 13 | 14 | 0 | 0 |
| 993993993993 | Snodgrass, Daryl | 77 | 14 | 0 | 0 | 0 | 0 |
| 588588588588 | Mitroff, John | 86 | 11 | 0 | 0 | 0 | 0 |
| 655655655655 | Oliver, Leroy | 81 | 14 | 13 | 0 | 0 | 0 |
| 499499499499 | Wheeler, Diana | 79 | 17 | 18 | 0 | 0 | 0 |
| 788788788788 | Reddish, James | 72 | 11 | 0 | 0 | 0 | 0 |
| 200200200200 | Claypole, Frank | 72 | 16 | 0 | 0 | 0 | 0 |

- ƒ improves the quality and efficiency of care
- ƒ automates patient profiling and disease stratification
- ƒ helps to assign and execute personalized care plans
- ƒ promotes communication between multiple providers and patients
- ƒ supports interdisciplinary care teams and patient education

We understand that every organization is unique. That is why q.Care offers customizable care management programs that most efficiently utilize your available resources. In addition, the financial risk associated with serious illnesses is being managed without compromising patient satisfaction.

