

A web-based application that helps healthcare organizations effectively manage their operations and delegated functions.

Credentialing policies and procedures for verifying qualifications and training of organization's contracted licensed medical professionals in accordance with the requirements and guidelines established by NCQA, CMS, state and health plans and the organization's business needs.

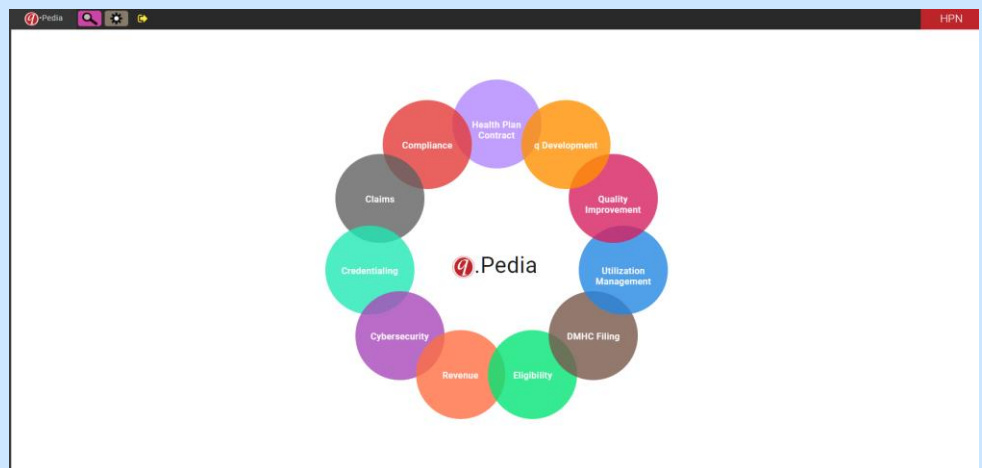
Claims to support adjudication of covered services provided to organization's members, by providing management of provider contracts, DOFRs and policies and procedures. It also supports tracking of document updates to support resolution of any disputes.

Utilization Management program oversight to provide framework for review of service coverage requests and communication about the organization's decisions to Members and providers using health plan approved letter templates.

Quality Improvement program development and implementation to improve member health outcomes and member and provider satisfaction.

In the ever changing and highly regulated landscape of healthcare, q.Pedia provides healthcare organizations the necessary tools for managing their operations and delegated functions so that they meet all the regulatory and compliance requirements.

Starting with the **Dashboard** that gives a bird's eye view of the organization's operations and delegated functions like Credentialing, Claims, Utilization Management, Quality Improvement, Cybersecurity, q.Pedia features: knowledgebase of operational workflows, contracts, policies and procedures, audits, regulatory requirements. To better facilitate an organizational understanding of contractual and regulatory requirements, q.Pedia offers a secure and easy to navigate interface so that employees can quickly find all the information they need appropriate to their roles and responsibilities.



- enables organization to manage all contracts, policies and procedures and other documents within a single system
- helps management understand their roles and responsibilities
- provides tools to automate and manage audit schedules, reports and communications

We understand that every organization is unique. That is why q.Pedia offers customization of domains and subdomains that are specific to how operations are managed at the organization.

HEALTHCARE DATA SOLUTIONS ("HDS") is a healthcare software solution developer focused on addressing medical providers' and health plans' needs to manage the quality of care and related health care financing as well as administration. *Quality at its cutting edge*

